

Village at Johnston Station

P.O. BOX 1115
Johnston, IA 50131

COMMUNITY FINANCIALS

The Board has contracted with **Community Financials** to provide accounting services to our HOA. **Community Financials** is a national service that provides HOA accounting and booking services to over 10,000 HOA units nationwide. They have the staff and software systems to properly support our HOA community.

All homeowners will receive instructions via regular mail and/or email from **Community Financials** on how to set up an account and pay monthly dues. **Community Financials** provides coupons, online access, and phone call and email support. The Board has searched nationwide, and this is the only accounting service found that will provide online payment access AND accept checks AND provide phone and email support to HOA members.

Please be patient and wait for your letter and/or email from **Community Financials** to arrive.

EMERGENCY PHONE – CALL 911

Our HOA no longer has an emergency phone number. Homeowners with an emergency should call 911.

MAINTENANCE REQUESTS/COMPLAINTS/COVENANT VIOLATIONS

Homeowners wanting to communicate with the Board can contact the board at the PO BOX above.

DECKS

Deck repairs are the responsibility of the homeowner. Repairs must conform to original design, wood type, and color of the deck. Total deck replacements must be approved by the board. Submit requests to PO Box above.

CERTIFICATION OF INSURANCE

Our HOA has a master insurance policy at the Grimes Financial & Insurance Group office in Grimes. Homeowners who need a Certificate of Insurance to provide to their mortgage company, may directly contact the HOA master insurance agent office as follows: bkramer@grimesfig.com (515) 986-1447

Provide this information in your request: subject line: *Johnston Station HOA Certificate of Insurance*

- mortgage company name & address
- mortgage loan number
- your property address

WASTE & GARBAGE COLLECTION IN OUR HOA

Please keep your garbage bin and/or recycle bin inside your garage when not in use. Service is as follows:

WASTE CONNECTIONS (blue garbage bin – pickup every Wednesday).

This is a private service that our HOA pays for. This has nothing to do with the City of Johnston.

RECYCLING (green recycle bin – pickup every other Tuesday).

This is a city service provided by the City of Johnston, via Metro Waste Authority.

NO BULKY TRASH PICKUP!

Our HOA does not provide bulky trash pickup. Please take your items directly to the dump, as this is not a service our HOA provides.

NEW WEBSITE

www.johnstonstation.org

Additional information will be made available on the website as it becomes available.

Board of Directors

The Village at Johnston Station Town Home Owners Association

March 24, 2022

This notice delivered by the Board of Directors as follows:
Front door of all 71 units, mailed to Rental Units, placed on HOA website